

# INFORMATION REGARDING SHIPPING/RECEIPT OF YOUR PURCHASED PROPERTY FROM RAGO ARTS & AUCTION CENTER

## SHIPPING SMALL ITEMS BY COMMON CARRIER

We have engaged shippers to pick up daily from the auction house. Our recommended shippers for small items are Masterpiece Shipping and The Flemington UPS Store. Payments are processed by our accounting department by noon and accompanied by a completed shipping form will be added to the list for the next days' pickup log for the UPS store. You can expect to receive an email with shipping options and costs for your review directly from the UPS store within two business days after pickup.

### **Contact information for our shippers:**

#### MASTERPIECE SHIPPING (two locations)

6542A Lower York Road  
New Hope, PA 18938

Phone: 215-794-1199

Email: [masterpieceshipping@gmail.com](mailto:masterpieceshipping@gmail.com)

Buckingham Green Shopping Center  
4950-C York Road  
Buckingham, PA 18912

#### THE FLEMINGTON UPS STORE

203 Main Street  
Flemington, NJ 08822

Phone: 908-8064842

Email: [store1752@theupsstore.com](mailto:store1752@theupsstore.com)

## SHIPPING LARGER ITEMS BY FREIGHT:

Many pieces of furniture, odd shaped or heavy items may exceed the allowable dimensions or weight restrictions of UPS, FED EX and similar carriers. Depending on the delivery location, the auction house can obtain a quote from one of the blanket wrap trucking services.

We are also happy to work with the freight company of your choosing. We require 24 hours' notice in advance of pickup and request that the truckers arrive at the auction house with adequate packing materials.

- Auction House hours for pick up are Monday – Friday, 9:00 – 11:30 and 1:00 – 5:00
- The shipping department closes each day for lunch from 11:30 – 1:00
- Pickups on Auction weekends are ***by appointment only***. Please contact Karen Davies: [karen@ragoarts.com](mailto:karen@ragoarts.com) to make these arrangements.

## Instructions for Picking up Purchases at the Auction House:

Please contact auction house prior to schedule pick up at 609-397-9374.

**PLEASE NOTE THAT NO LOTS WILL BE RELEASED TO A THIRD PARTY WITHOUT WRITTEN RELEASE FROM THE BUYER.**

Auction House Hours: 9:00 to 11:30 a.m. – 1:00 p.m. to 5:00 p.m., Monday through Friday –  
**Shipping Department is closed for lunch between 11:30 and 1:30 p.m.**

***Regarding Pick-ups during Auction and Preview weekends:***

### **WEEKEND PICK UPS ARE ONLY ON AUCTION WEEKENDS AND BY APPOINTMENT ONLY:**

Please contact Karen Davies at 609-397-9374 ext. 145. Please do not leave a voicemail or email messages. Lots will not be released on weekends without prior notice.

- Directions to our location and additional information can be found at <http://www.ragoarts.com/contact/#/directions>
- If you have a change in plans and will not be coming to pick-up your lot(s), please call to cancel and make arrangements to reschedule your pick-up date.
- ***Packaging and wrapping purchased lots is the responsibility of the owner, please provide your own boxes or blankets to transport your items home safely.*** If you are using an outside shipper, please confirm with them that they will bring appropriate packing materials.
- If you have arranged for a freight company to pick-up your lots at the auction house, please call (Karen ext. 145) to authorize the release of your lot(s). Please provide the freight company with the name of auction and lot numbers when scheduling pick-up.

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### **Additional Shipping Information (*Packaging, Insurance, Customs*)**

For the safety and protection of your items the shipper will use UPS Certified packaging materials and standards on all shipments. Insurance will be assessed on each item. The Auction House's insurance coverage only extends to loss of property in its care, custody and control (CCC). There is no coverage by the auction house once the property has left the CCC of the Auction House. It is the responsibility of the buyer to request a signature release. There may be additional fees and handling charges applied to the materials and shipping costs and, if necessary, international customs documentation. All international customs duties and other tariffs are the responsibility of the Buyer. The Auction House and the shipper will declare the selling price as the value in all cases.

### **Important:**

**All property must be paid for and removed from the Rago Arts and Auction Center within 15 business days of the auction date.** Unless special arrangements are made, storage fees are charged beginning on day 16. Items held by the Rago Arts and Auction Center beyond 30 days may be removed to public storage facilities at your risk and expense. There will be a charge if the lots are moved to storage facilities. **Rago Arts and Auction Center does not guarantee condition or insurance on lots left in our care beyond 30 days.** Items paid for and left with the Rago Arts and Auction Center becomes the property of the Rago Arts and Auctions Center after 180 days.